

Big Brown Paws is a cage-free leash-free (free run) daycare. Our staff are trained and experienced, we use our skills and knowledge of dog behaviour to prevent any issues or altercations arising.

We strive to maintain a safe, positive environment at all times.

Dogs use their teeth like we use our hands, they wrestle and grab at each others necks in a game. This is all normal dog play although occasional scrapes, nicks and even punctures can occur.

You understand and accept the risks involved and agree Big Brown Paws Doggie Daycare is not liable for any vet bills resulting from an injury or illness.



Discipline and Structure

Dogs come to daycare to have fun but in order to maintain a safe and positive environment they all need to play by the rules we set for them. Through the use of positive reinforcement methods the dogs quickly learn good behavior brings them positive rewards (play, treats, verbal and physical praise). Dogs also quickly learn any negative or unwanted behaviors are unacceptable through the 'time-out' method (loss of play for 3-10 minutes).

While we believe the physical and mental benefits of daycare do wonders for most dogs and their owners, just like children beginning kindergarten, some dogs can take a while to ease in. It may take 3-4 visits for your dog to adjust and feel comfortable in the pack environment.

Remember daycare and the pack environment is not suitable for every dog. If we believe your dog will not settle into daycare comfortably... Please do not take offence... This does NOT mean you have a 'bad' dog. We are simply ensuring the well-being and safety of all dogs attending Big brown Paws including yours. We realise some dogs are better suited and happier in alternative environments.

Big Brown Paws may use any photos or video footage taken for our website, Facebook page or any marketing purposes. Please ensure you discuss this with us if you prefer not to have your dog included in this.

Big Brown Paws Doggie Daycare reserves the right to change its terms and conditions and its prices from time to time at its sole discretion, with notice to customers.

Big Brown Paws is committed to ensuring the privacy of our customers. Under no circumstances will we share your personal information unless authorized by you.



Doggie Daycare Fundamentals

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Check us out on Facebook

***"Enriching the lives of
canine and owner."***

Our goal at Big Brown Paws is to provide a safe, fun and hygienic environment for dogs. To provide this we need all our clients, 2 and 4 legged, to comply with the following

We reserve the right to refuse entry to any dog, for any reason, at any time.

Owners must read and acknowledge the enrolment form and our Terms & Conditions.

Owners need to certify their dogs have not harmed or shown any aggressive or threatening behaviour toward people or other dogs.

All dogs must pass our pre-play assessment.

For health and safety reasons no choke collars allowed in play area.

Dogs must be currently registered & microchip with their local Council

All Dogs must be fully vaccinated DHPP(Distemper/Hepatitis/Parainfluenza/ Parvovirus) & bordatella (kennel cough) and Lepto, All clients must show proof of current vaccinations & every year there after (yearly vaccinations required)

Dogs must be on a leash at all times during drop off and pick up.

There is no age limit for puppies however they must have had all their vaccinations prior to admission. There is a 10 day stand down after the vaccinations.

Dogs must be desexed by the age of 6 mths old, we will advise you if we require this to be done sooner, as some breeds, individuals may need to be done younger.

All dogs must have nails regularly trimmed for safety to staff & other dogs, we can do this for you.

PLEASE DO NOT BRING YOUR DOG TO DAYCARE IF THEY ARE NOT WELL. All dogs must be free from any condition which could potentially jeopardise other guests – this includes sneezing, coughing, hacking, diarrhea, vomiting etc. If unsure please call us before bringing your dog in.

If your dog becomes ill or has diarrhea, they will be placed in a private area and you will be contacted to pick them up.

All dogs must be on a flea & worm treatment program, any dog showing signs of fleas will not be admitted into the facility.

For health and safety reasons we cannot allow owners in the play area during normal day care hours

All our staff are Pet First Aid & CPR trained, you must give us permission to help your pet in case of an emergency.

We keep our environment clean and hygienic although it is important for owners to keep an eye on and regularly check your dog/s health and well-being. Check your dog's pads, paws and joints for any sign of discomfort or irritation Dogs can share coughs, sniffles, eye infections and more...just like children's day care.

You understand and accept the risks involved & agree Big Brown Paws is not liable for any vet bills resulting from any injury or illness. If your dog is ill, we will take them to a local vet if you are unable. Any cost associated with that care is to be paid by the owner.

During the Pre-Daycare Assessment your dog will be evaluated for...

- Temperament and social skills
- Health and wellness check
- Comfort levels around other dogs
- To asses what play mates will best suit your dog
- Check for any behavioral issues such as
- nervousness, aggression, possessiveness, anxieties
- or stress

You May Ask How We Bring In A New Playmate?

All dogs attending Doggie daycare must undergo a Pre-Daycare Assessment. The assessment takes place on your dogs first morning of attendance and carries on throughout their first day with us.

The assessment is designed to evaluate your dog's social temperament and to ensure they will feel comfortable in the pack environment.

On your dogs first day, they will not be picked up but will need to be dropped off you must arrive no later than 9:00am, would be best to be at daycare at 7.30am.

Some dogs may behave differently or become protective of their owners around un-familiar dogs or people. For these reasons owners are not required to take part in the Assessment

The assessment begins with each staff member becoming personally acquainted with your dog, in a controlled environment away from the main pack, after which we will slowly introduce one of our control dogs known for their friendly nature and well-rounded socialization skills.

We will carefully monitor your dog for body language, posturing, and reactions during these critical first social interactions. Once the initial canine greeting is out of the way we will carefully introduce a toy into the situation to insure that there are no toy aggressive or possessive tendencies present, we will then give them both a treat in close proximity to check for food aggressiveness.

We then observe for 15 minutes while the two of them interact, we will repeat this process 2 more times until we have a total of 3 control dogs and your pet interacting safely and socially. At which point we will introduce your dog to the pack and observe them throughout the day.