



**Policy and Requirements**

Our goal at **Big Brown Paws Doggie Day-Care (BBP)** is to provide a safe, hygienic and fun environment for our Canine customers (Pets). To provide this we will meet our obligations under the Health, Safety, Environmental and local body Council requirements. To assist in meeting this goal, our customers (Owners) must have knowledge of, and meet the following BBP requirements:

**Owners:**

- Must read, complete and sign this Policy, pre-intake assessment, BBP Enrolment form and Terms and Conditions (**Enrolment form App. 1**) to acknowledge understanding and agreement to abide by these.
- Provide Pet vaccination evidence pre-enrolment and annually thereafter (**App.2**).
- You are not allowed in Pet Play areas normal BBP hours, for Health and Safety reasons.
- You should understand that BBP reserves the right to **not accept** Enrolment of a canine(s).

**Canines Must Be:**

- Assessed Pre-intake -Enrolment by Staff; before acceptance into BBP. (**App.2**) There will be continuous assessments done though out their time at BBPAWS.
- Currently Micro-chipped and Registered - evidence required (copy Reg. Documents)
- Fully vaccinated and flea/worm treated as per BBP Enrolment requirements (**App.2**)
- On a leash at all times during drop off and pick up.
- De-sexed by 6mths; not attend BBP until removal stitches/hormone levels settle.
- Free from health condition risks: eg sneezing, coughing, hacking, diarrhoea, vomiting etc. [If unsure call BBP before arrival. Pets becoming unwell will be isolated and Owner contacted to pick them up. If verified permission is given\* BBP staff can take your Pet to a local Vet. (**Sign Agreement**)]
- Have nails regularly trimmed for safety reasons. **BBP offers this service, if required, please ask.**

**General** - Choke collars are not allowed whilst under the care of BBP. Please insure you have a well fitted collar at all times in our care.

**\*OWNER, PET AGREEMENT TO ABIDE BY BIG BROWN PAWS DOGGIE DAY-CARE, TAUPO**

- I have read and understand BBP Policy and Enrolment requirements and agree to these.
- I agree BBP is not liable for Vet. Costs resulting from any injury, illness or death to my Pet (s).
- If my Pet becomes ill at BBP, and all efforts have been made to contact me, with no success, I give my full permission for BBP to take my Pet to a local Vet. A message or text to this effect will be left on my communication device. Costs associated with this care will be paid by me (Owner) on presentation of a detailed receipt by Big Brown Paws. I may elect to choose a preferred Vet.

**Name/ Signature Owner of Pet**

(Name) .....Date: .....

**Owner/Manager, Big Brown Paws Doggie Day-Care Name: Alicia Davis**